



Welcome to RRWA's WaterScope

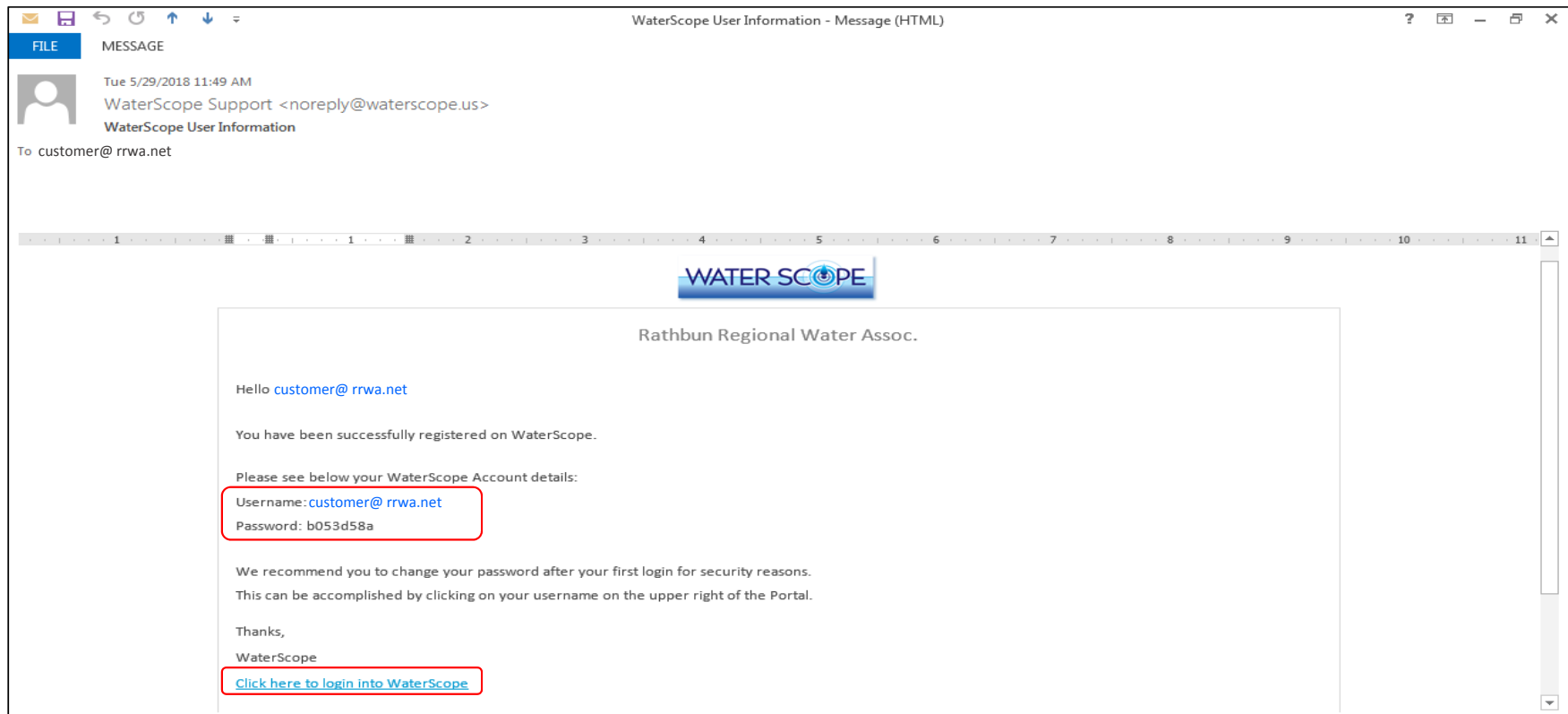
Congratulations on your new smart water meters!

Please follow the steps on these pages to:

- 💧 Access your smart meter account
- 💧 View your grouped smart meters
- 💧 Look-up your smart meter readings
- 💧 Monitor your water usage

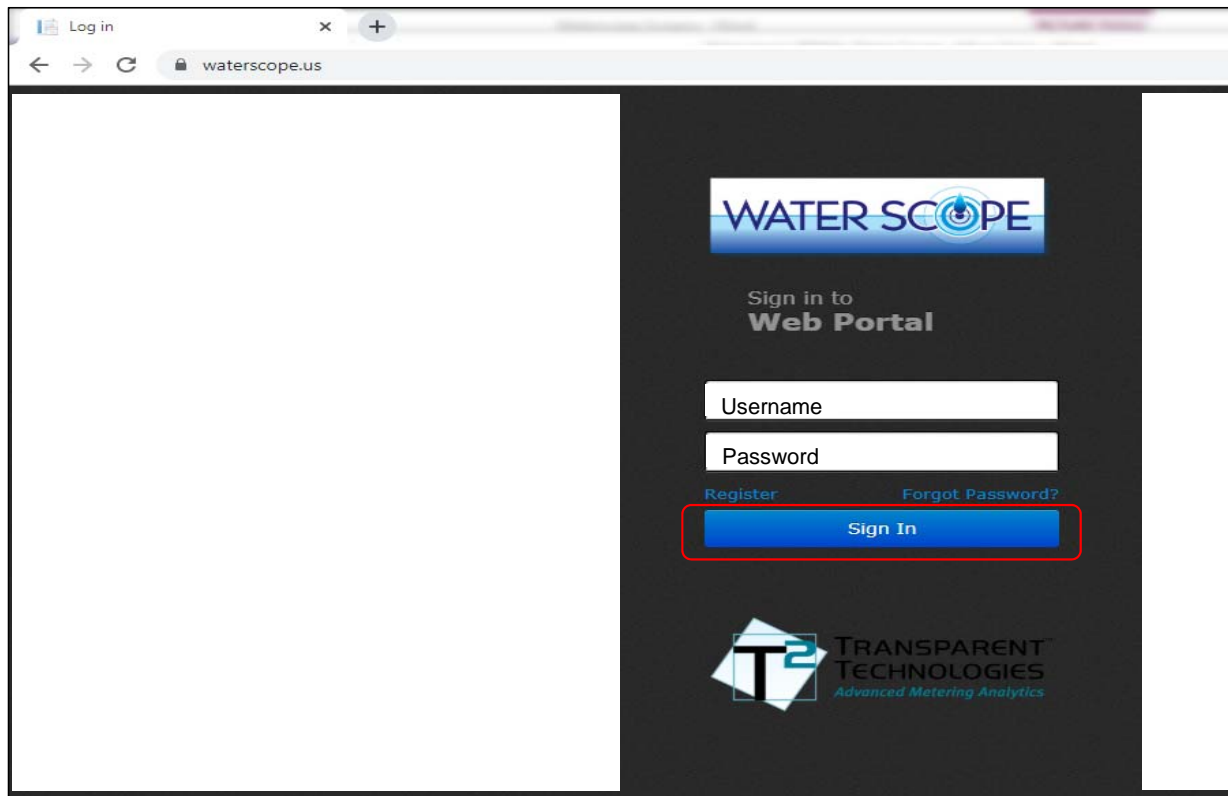
Step 1 – Access your smart meter account

You will receive an email from WaterScope after your smart meters are installed. This email will include your username, temporary password, and a link to the WaterScope portal that you will use to access your smart meter account. Please check your junk and spam folders if you do not receive this email.



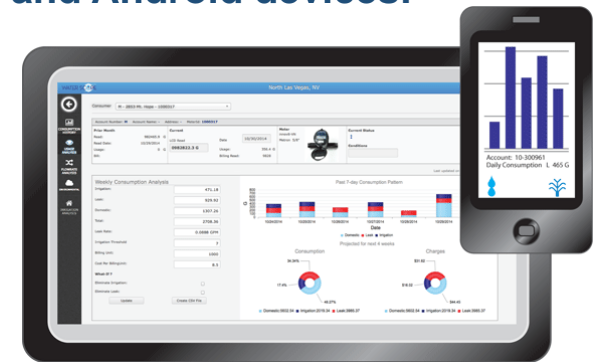
Step 2 – Sign into your smart meter account

Click on the link to the WaterScope portal in your email. Enter your username and temporary password to sign into your smart meter account. Click “Sign In” to view your smart meter account on the WaterScope portal. You may change your password at any time after the first sign-in.



The screenshot shows a web browser window with the URL "waterscope.us". The page features the WaterScope logo at the top, followed by the text "Sign in to Web Portal". Below this are two input fields for "Username" and "Password". Underneath the password field are two links: "Register" and "Forgot Password?". A prominent blue "Sign In" button is highlighted with a red rectangular border. At the bottom of the page is the logo for "TRANSPARENT TECHNOLOGIES Advanced Metering Analytics".

WaterScope is also available as a mobile app for both iOS and Android devices!



Step 3 – View your grouped smart meters

After you sign in, click on “Account Lookup” from the menu on the left side of the screen to view your smart meters that are grouped together. Please keep in mind that this group will only include your smart meters that have been installed. As your additional smart meters are installed, they will be added to the group.

The image displays two screenshots of the Water SCOPE web application interface.

Left Screenshot (Overview Page):

- Page Title: Water System Management Portal
- Header: Rathbun Regional Water Ass... WATER SCOPE
- Left Sidebar: OVERVIEW, ACCOUNT LOOKUP (highlighted), MAPS, SUPPORT
- Filters: Select: Doe Farms, Time: 1 WEEK, Date: 3/20/2020 To 3/26/2020, Unit: GPM
- Summary Card: Doe Farms : 2, 7,869.87 G
- Chart: A line graph showing flow rate (GPM) over time, with a peak around 14 GPM.
- Footer: WATER SCOPE Copyright

Right Screenshot (Account Lookup Page):

- Page Title: Account Lookup
- Header: Rathbun Regional Water Ass... WATER SCOPE customer@rrwa.net Wed, Feb 19, 2020 1:20 PM
- Section: Consumer Account Information
- Buttons: Account Lookup, Manage Segments
- Filters: Select: Doe Farms, Status: All, Condition: All, Size: All, Search
- Buttons: Search, Reset, Report, Total Meters: 2
- Table: A table with 11 columns: Id, Consumer Name, Address, VN ID, Size ("), Billing Read, 24Hr, Min Flow Rate (GPM), Max Flow Rate (GPM), Read Date, Conditions. It contains 2 rows of data.
- Footer: WATER SCOPE Copyright © 2020 Transparent Technologies, Inc. All rights reserved.

| Id | Consumer Name | Address | VN ID | Size (") | Billing Read | 24Hr | Min Flow Rate (GPM) | Max Flow Rate (GPM) | Read Date | Conditions |
|----------------|---------------|-----------------------|---------|----------|--------------|-------|---------------------|---------------------|------------|------------|
| ##-##-##-##-## | Jane Doe #1 | 16 Hwy J29, Center... | 1071419 | R | 12 | 90.9 | 0 | 1.24 | 02-19-2020 | - |
| ##-##-##-##-## | Jane Doe #2 | 17 Hwy J29, Center... | 3003596 | R | 106 | 12.79 | 0 | 0.7 | 02-19-2020 | - |


Step 4 – Look-up your smart meter readings

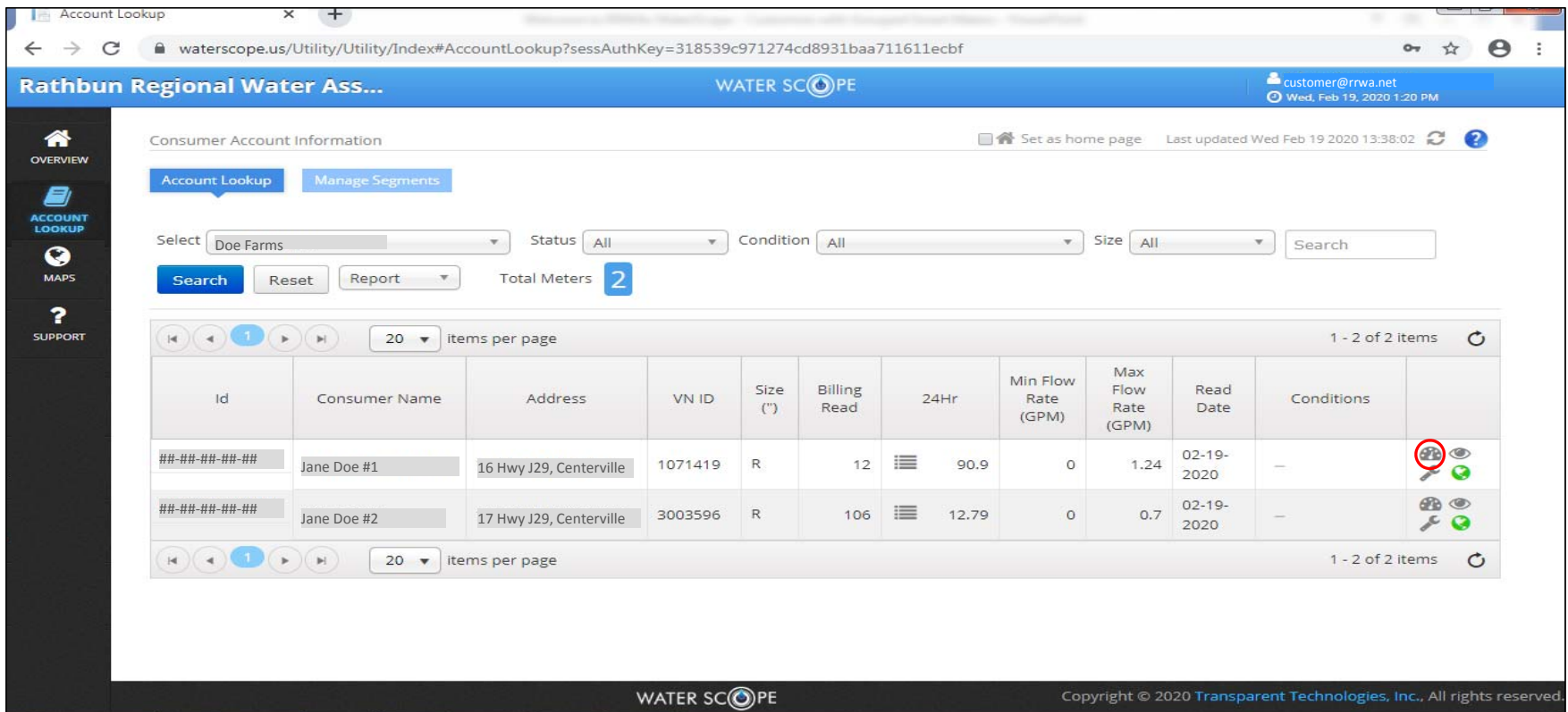
The “Billing Read” for each of your smart meters in the group can be found in a column on the “Account Lookup” page. The number under the column title “Billing Read” is the meter reading in thousand gallons that is used to calculate your water bill.

The screenshot displays the "Account Lookup" page for Rathbun Regional Water Ass... The page features a search interface with filters for "Select" (Doe Farms), "Status" (All), "Condition" (All), and "Size" (All). The "Total Meters" count is 2. The table below shows two smart meters with their respective "Billing Read" values highlighted in a red box.







| Id | Consumer Name | Address | VN ID | Size (") | Billing Read | 24Hr | Min Flow Rate (GPM) | Max Flow Rate (GPM) | Read Date | Conditions |
|-----------------|---------------|-------------------------|---------|----------|--------------|-------|---------------------|---------------------|------------|------------|
| ###-###-###-### | Jane Doe #1 | 16 Hwy J29, Centerville | 1071419 | R | 12 | 90.9 | 0 | 1.24 | 02-19-2020 | - |
| ###-###-###-### | Jane Doe #2 | 17 Hwy J29, Centerville | 3003596 | R | 106 | 12.79 | 0 | 0.7 | 02-19-2020 | - |

Step 5 – Monitor your water usage

If you would like to view the water usage for one of your smart meters, click on “Dashboard” icon on the right side of the row for that account. The “Dashboard” icon is identified in the red circle below. You can click on the  icon for more information about any page in the WaterScope portal.

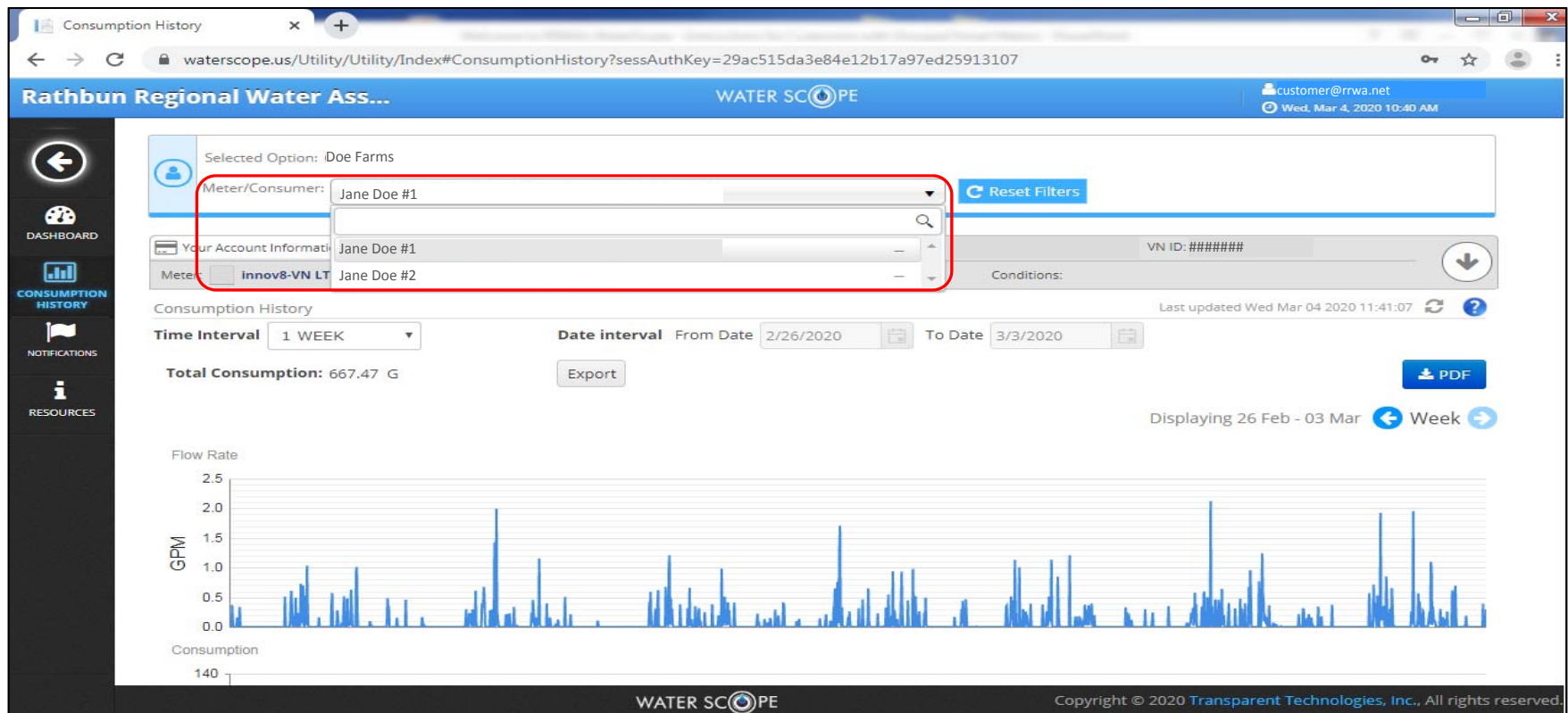


The screenshot displays the WaterScope portal interface for Rathbun Regional Water Association. The page title is "Consumer Account Information" and it shows search filters for "Doe Farms" with a total of 2 meters. A table lists two accounts, each with a "Dashboard" icon circled in red. The footer includes the WaterScope logo and copyright information for Transparent Technologies, Inc.

| Id | Consumer Name | Address | VN ID | Size (") | Billing Read | 24Hr | Min Flow Rate (GPM) | Max Flow Rate (GPM) | Read Date | Conditions | Actions |
|-----------------|---------------|-------------------------|---------|----------|--------------|-------|---------------------|---------------------|------------|------------|---|
| ###-###-###-### | Jane Doe #1 | 16 Hwy J29, Centerville | 1071419 | R | 12 | 90.9 | 0 | 1.24 | 02-19-2020 | - |    |
| ###-###-###-### | Jane Doe #2 | 17 Hwy J29, Centerville | 3003596 | R | 106 | 12.79 | 0 | 0.7 | 02-19-2020 | - |    |






Step 6 – Monitor your water usage

On the “Consumption History” page for the selected smart meter, you will see a set of graphs that show your water usage. You can adjust the time interval to view your water usage or specify a period between two dates. Use the Meter/Consumer dropdown menu to view water usage for your other smart meters.



Step 7 - Water leak notifications

Water leak notifications for your grouped smart meters are pre-set. You will receive water leak notifications at the email address (username) you used to sign into your smart meter account in step 2. Common notification types are described below. Contact RRWA to change your notifications and for more information.

-  Leak – Meter runs constantly for 24 consecutive hours.
-  Intermittent Leak – Meter shows intermittent, continuous flow such as with a toilet leak.
-  Threshold Leak – Meter runs constantly at a flow above 5 gallons per minute for 24 consecutive hours.
-  High Usage – Meter registers more than 5,000 gallons of water use in a 24 hour period
-  Unexpected Use – Meter shows water use during a period set by the customer such as vacation.



QUESTIONS?

Contact RRWA at 1-800-233-8849 or rrwainc@rrwa.net

Remember you can use your smart water meters to:

- 💧 Enroll in Auto-Pay or E-Pay
- 💧 Be notified of possible water leaks
- 💧 Look-up your meter readings
- 💧 Monitor your water usage

RRWA customers are responsible for monitoring their water use and for identifying and repairing water leaks in their systems. RRWA customers must pay for all water used and any water lost due to leaks in accordance with Association policies. RRWA shall not be liable for damages of any kind associated with water use, water loss, or delays or miscalculations in readings, unless such damage is the direct result of negligence on the part of the Association.